



Health Net®

PRIOR AUTHORIZATION REQUIREMENTS AND NOTIFICATION LIST

For Advantage Platinum Insurance (PPO)

Effective July 1, 2008

- **Health Net members with a PPO product residing in Connecticut (CT), please call for:**
 - Physical therapy/occupational therapy (PT/OT) services – OrthoNet (800) 413-8695
 - Chiropractic services or manual/mechanical manipulation – Landmark (800) 638-4557 (Fax – (800) 599-8350)
 - Radiology services – CareCore (866) 889-8059
 - Prior Authorization Request – For medical/surgical services: Telephone– (800) 438-7886 (Fax– (800) 916-9029)
- Contact Health Net five days in advance of an admission to acute care facilities, hospice, skilled nursing facilities, and sub-acute facilities
- In-hospital delivery – Notification only
- Urgent/emergency admissions require notification within 24-30 hours of admission
- **Health Net members with a PPO product residing outside Connecticut (CT), please call for:**
 - Prior Authorization – For medical/surgical, PT/OT, and radiology services: First Health (800) 932-6690
 - Prior Authorization – For chiropractic or manual/mechanical manipulation: First Health (800) 932-6690
- Contact First Health five days in advance of an admission to acute care facilities, hospice, skilled nursing facilities, and sub-acute facilities
- In-hospital delivery – Notification only
- Urgent/emergency admissions require notification within 24-30 hours of admission

OUTPATIENT PROCEDURES/EQUIPMENT

All Cosmetic Surgery/Procedures

For example:

- Abdominoplasty
- Blepharoplasty
- Keloid & Scar Revisions
- Mammoplasty, Reduction & Augmentation
- Mastopexy
- Otoplasty
- Surgical Treatment of Gynecomastia
- Varicose Vein Treatment

Bariatric Surgery

Behavioral Health & Substance Abuse Neuropsychiatric Testing

Call: MHN (800) 627-7715

Cancer Clinical Trials

Capsular Endoscopy

Durable Medical Equipment (DME)

For example:

- Bone growth stimulators
- Pulse Oximeters
- Hospital beds - electric only
- Insulin Pumps
- Scooters & Motorized wheelchairs
- Specialty wheelchairs (customized)
- Wound Therapy - Vacuum Assisted Closures (VAC)
- Items >\$500

ENT Procedures

- Rhinoplasty
- Septoplasty
- Uvuloplasty, LAUP

Homecare, Home Hospice, Home IV

Hyperbaric Oxygen Therapy

Infertility Services

Comprehensive-any assisted reproductive technology (ART), e.g., IUI, IVF, GIFT, ZIFT

Investigational/Experimental Services

Manual/Mechanical Manipulation to

correct distortion, misalignment or subluxation of the vertebral column: PPO members residing in Connecticut, call: Landmark (800) 638-4557 (800) 599-8350 – fax

Maternity

Home births

Modified Food Products and Specialized Formulas

Fax request to: Health Net Pharmaceutical Services: (800) 977-8226

New Technology

Osteopathic Manipulation under anesthesia:

PPO members living in area: Contact Health Net
PPO members living out of area: Contact First Health: (800) 932-6690

Prosthetics

Major limbs

Radiology Services – CT Scan, MRA, MRI, PET scan, nuclear imaging, MUGA, SPECT scans and obstetric ultrasounds after the third:

PPO members living in area: Contact CareCore: (866) 889-8059
PPO members living out of area: Contact First Health: (800) 932-6690

Rehabilitation Services – Physical and occupational therapy

PPO members living in area: Contact OrthoNet: (800) 413-8695
PPO members living out of area: Contact First Health: (800) 932-6690

Temporomandibular Joint (TMJ) Treatment

Transplants

Prior to evaluation

Transportation (ambulance)

- Non-emergent only

Note: Your benefits may be reduced if you receive Covered Services from Out-of-Network Providers and do not obtain the required Prior Authorization. You may incur a penalty of \$500.00 or 50% whichever is less, after any applicable Deductible or Copayment is taken, from Our final payment to You for any Medically Necessary service that was not prior authorized.

Note: Any new technology, service or procedure that becomes FDA approved or any current technology, service or procedure that becomes approved for a new indication after July 1, 2008 requires Prior Authorization.

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